

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101230 dated 03/08/2024 has been generated in reference to Service order No. 188419 dated 08/07/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01267/EI 24IINV3R32 WWR

Replacement Product Code : 40101701SD01267 EI 24IINV3R32 WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01267 EI 24IINV3R32 WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240301267SA01077

Invoice No : 11145166

Invoice Date : 24/04/2024

DOP : 24/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240301267SA01236

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#OPEN WINDING#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : PALANI SAMY PALANI SAMY

Address : PALANI SAMY PALANI SAMY 93 VAICE THOTTAM TRICHY MAIN R PALLADAM
TIRUPUR

City: Palladam S.O

Telephone Number : 9842240096

Mobile Number : 9750940096

Observation text: COMPRESSOR JAMMED- CUSTOMER NOT ALLOWING REPAIR CUSTOMER W

ANTS REPLACEMENT DOP 08.07.2024 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED-CUST CASE-DOP JULY 2024 CUST NOT ACCEPTIN
G REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.