Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110066 dated 31/08/2024 has been generated in reference to Service order No. 313186 dated 29/08/2024. COIMBATORE Area : SS4 Model : 52141501SD02947/RT EONVIBE 366B HCIT MT BK \*\*\*\*\* Refund \*\*\*\*\* Product Category : REFRIGERATOR Defective Product Code : 52141501SD02947 RT EONVIBE 366B HCIT MT BK Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231002947FR00539 Invoice No : 11136556 Invoice Date : 26/10/2023 DOP : 26/10/2023 DEALER / CUSTOMER : CUSTOMER Damage/Defective : Defective PRA submitted by : AVUDAIAPPAN S Customer / Dealer Code : 40000E Customer / Dealer Name : A Rajeshwari Address : A Rajeshwari No: 305 , maasi ammal layout , sivanandh a colony Sivanandha Colony City: Gandhipuram S.O Telephone Number : 8428460655 Mobile Number : 8870784351 Observation text: PCB defective- customer not allowing repairs customer want s refund dop 26.10.2023 NH approved case Approval remark: PCB DEFECT-CUST CASE-NOT ACCEPTING REPAIR. Sanction text: Approved as a special case Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation ( to actual machine ) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.