Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110049 dated 31/08/2024 has been generated in reference to Service order No. 311714 dated 24/08/2024. Area : SS4 COIMBATORE Model : 52141501SD02946/RT EONVIBE 366B HCIT ST RH ***** SRN ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD02946 RT EONVIBE 366B HCIT ST RH Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230602946FR01895 Invoice No : 11147187 Invoice Date : 08/05/2024 DOP : 08/05/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : Kumaraselvan R Customer / Dealer Code : 40000E Customer / Dealer Name : JAMES RETAIL PVT LTD JAMES RETAIL PVT LTD Address : JAMES RETAIL PVT LTD JAMES RETAIL PVT LTD D.NO 327, USILAMPATTI RO AD, THI , THIRUMANGALAM, MADURAI. City: PUDUNAGAR S.O Telephone Number : 7305088662 Mobile Number : 7305088662 Observation text: Freezer door dent, 52141501PA02327 Discontinued SRN under dlr policy, No FG Stk avl DOP: 08.05.24, Top 150 dlr Pls appr Approval remark: FREEZER DOOR DAMAGED-TRANSIT/HANDLING DAMAGES. SPARE STOCK OUT. Sanction text: cabinet damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic

e executive.