

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102398 dated 11/09/2024 has been generated in reference to Service order No. 314908 dated 04/09/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

Replacement Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240200420FW00228EH

Invoice No : 11144561

Invoice Date : 07/07/2024

DOP : 07/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - COMPLETELY NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : AKSHAYA AKSHAYA

Address : AKSHAYA AKSHAYA NO 76/45 MURUGAPALAYAM 1ST STR KUMAR NAGAR TIRUPUR

City: Kumarnagar S.O

Telephone Number : 9965717575

Mobile Number : 9965717575

Observation text: PCB defective- customer not allowing repairs customer wants replacement only dop 07.07.2024 FG replacement

Approval remark: PCB DEFECT-CUST CASE-NOT ACCEPTING REPAIR.

Sanction text: PCB problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.