

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101236 dated 03/08/2024 has been generated in reference to Service order No. 189131 dated 16/07/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01127/SIC 18TTC3-WWB SPLIT

Replacement Product Code : 40101701SD01127 SIC 18TTC3-WWB SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01127 SIC 18TTC3-WWB SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201127SA13096AZ

Invoice No : 11144702

Invoice Date : 14/04/2024

DOP : 14/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201127SA14209ZV

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : Elaa Devan Elaa Devan

Address : Elaa Devan Elaa Devan site no 2/1 , bankers colony p hasel,, Near mathinagar arch, site no 2/1 , bankers colony p hasel,, COIMBATORE, COIMBATORE

City: Saravanampatti S.O

Telephone Number : 8072208684

Mobile Number : 9677930382

Observation text: water leakage- idu drain tray- customer not allowi customer wants replacement dop 13.04.2024 FG REPLACEMENT

Approval remark: WATER LEAKAGE-CUST NOT ACCEPTING REPAIR. DOP APR 2024

Sanction text: Water leakage complaint in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.