Dear KHANGAN/NANDHINIS.LO/ajayes Sanction No. SS4/R/110120 dated 12/09/2024 has been generated in reference to Service order No. 316395 dated 09/09/2024. COIMBATORE Area : SS4 Model : 52141501SD03255/RD ERIOPLS 205B THF SS WN ***** SRN ***** Product Category : REFRIGERATOR Defective Product Code : 52141501SD03255 RD ERIOPLS 205B THF SS WN Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240703255DR01018HN Invoice No : 11152097 Invoice Date : 16/08/2024 DOP : 16/08/2024 DEALER / CUSTOMER : DEALER Damage/Defective : Damaged PRA submitted by : DEEPAK K Customer / Dealer Code : 40000E Customer / Dealer Name : RR RAM VILLAS PATHIRAM& FURNIT RR RAM VILLAS PATHI Address : RR RAM VILLAS PATHIRAM& FURNIT RR RAM VILLAS PATHIRAM& FURNIT NO:4 7, NADESAN STREET MANNARGUDI City: MANNARGUDI H.O Telephone Number : 7708985656 Mobile Number : 7094529279 Observation text: DENT IN THE BACK AND SIDE CABINET OF THE MACHINE DEALER IS ASKING RC AND NO STOCK SRN PROCESSED KINDLY APPROVE Approval remark: back panel dent-transit/handling damages Sanction text: Cabinet damaged in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void. - If any alteration required in above details than this document needs to be

regenerated (pdf format) through smartnet system. Contact respective servic e executive.