

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110104 dated 11/09/2024 has been generated in reference to Service order No. 310870 dated 22/08/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02954/RT EONCRYSTAL 280B RI OB

Replacement Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02954 RT EONCRYSTAL 280B RI OB

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202954FR01645

Invoice No : 11141474

Invoice Date : 10/02/2024

DOP : 10/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#MOTOR WINDING DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI RAM DEVARAJ

Address : SRI RAM DEVARAJ NO 1/263,KALLANKKAD, LAKSHMINAGAR NEAR PLANT DYI
NG VEERAPANDI, PALLADAM RD

City: Ganapathipalayam B.O

Telephone Number : 9566405465

Mobile Number : 9894131072

Observation text: compressor jammed- customer not allowing repair customer wants replacement dop 10.02.2024 FG REPLACEMENT

Approval remark: COMPRESSOR JAMMED CASE-=FEB 2024 DOP CUST NOT ACCEPTING REPAIR.

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.