

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110114 dated 12/09/2024 has been generated in reference to Service order No. 311733 dated 24/08/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02929/RT EONALPHA 270B RI AR BL

Replacement Product Code : 52141501SD03501 RX EONALPHA 270B RI WN BS

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02929 RT EONALPHA 270B RI AR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240402929FR00023DZ

Invoice No : 000000000

Invoice Date : 12/06/2024

DOP : 12/06/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : NOORHAMEED NOORHAMEED

Address : NOORHAMEED NOORHAMEED NO 158 UMARAPULAYER ST MALLIPATTINAM PATTUK
KOTTAI THALUK THANJAOUR

City: MALLIPATTINAM

Telephone Number : 9865697192

Mobile Number : 9865697192

Observation text: CHOKE IN THE EVAP COIL AND CUSTOMER IS NOT ALLOWIN TO CHAN
GE THE COIL AND GAS CHARGING AND ALREADY ON GAS CHARGING DONE.

Approval remark: ECVAP CHOKE CASE CUST CASE

Sanction text: Evaporator problem in the machine alternative model aval in
ZUF11S

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.