

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110106 dated 11/09/2024 has been generated in reference to Service order No. 314581 dated 03/09/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02944/RT EONVIBE 346B HCIT MT BK

Replacement Product Code : 52141501SD03484 RT EONVIBE 346B RCIT MT BK

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02944 RT EONVIBE 346B HCIT MT BK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230802944FR00171

Invoice No : 11144909

Invoice Date : 15/04/2024

DOP : 15/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) :

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 3000 Labour Rs. 120 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : TAMILZHARASAN TAMILZHARASAN

Address : TAMILZHARASAN TAMILZHARASAN 415 SENTAMIL NAGAR , KANNAMANGALAM

City: Sivaganga North S.O

Telephone Number : 9952766789

Mobile Number : 9952766789

Observation text: CHOKE IN THE EVAP COIL AND CUSTOMER IS NOT ALLOWING FOR REPAIR AND CREATED ISSUE IN MEENAKSHI FAN DEAL ALTERNATIVE STK IS AVA IN 11S K INDLY APPROVE

Approval remark: EVAP CHOKE-CUST NOT ACCEPTING REPAIR ESCALATED CASE

Sanction text: Evaporator problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.