

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101269 dated 15/08/2024 has been generated in reference to Service order No. 691226 dated 08/08/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201278SA01882ZH

Invoice No : 11020336

Invoice Date : 23/02/2024

DOP : 23/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240101278SA03251KZ

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : VIJAYALAKSHMI VIJAYALAKSHMI

Address : VIJAYALAKSHMI VIJAYALAKSHMI NO.5/65-1 ; KANDHASWAMY PURAM MIN NAG

AR ; UDUMALPET ROAD POLLACHI

City: Makkinaickenpatti

Telephone Number : 9566667336

Mobile Number : 9962981783

Observation text: Gas leak customer not allowing repairs customer wants repl

acement dop 23.02.2024 fg replacement

Approval remark: GAS LEAK-CUST CASE-DOP FEB 24 CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.