

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/C/100018 dated 12/09/2024 has been generated in reference to Service order No. 438964 dated 16/08/2024.

Area : SS4 COIMBATORE

Model : 40101723SD00068/TEC QUBE 30L HS Q102 MET GRY

Replacement Product Code : 40101723SD00069 TEC QUBE 30L HS Q103 BLACK

Product Category : CHOTUKOOL

Defective Product Code : 40101723SD00068 TEC QUBE 30L HS Q102 MET GRY

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230300069TR00237

Invoice No : 65162324

Invoice Date : 27/10/2023

DOP : 27/10/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : FUNCTIONAL#INNER FAN#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AKIL REDDY

Address : AKIL REDDY C R PALAYAM KIRISHNAGIRI DENKANI KOTTAI

City: Anniyalam B.O

Telephone Number : 7094817546

Mobile Number : 8164719422

Observation text: CUSTOMER CASE- ENGINE ASSEMBLY DEFECT. CUSTOMER NOT ALLOWING TO REPAIR FRUTHER. PLEASE APPROVE THE SAME FOR REPLACEMENT SIR.

Approval remark: ENGINE ASSLY DEFECT-CUST NOT ACCEPTING REPAIR

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.