

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100265 dated 20/09/2024 has been generated in reference to Service order No. 318983 dated 17/09/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00114/DH EPENTA 425E 2HCN RW

Replacement Product Code : 24131601SD00114 DH EPENTA 425E 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00114 DH EPENTA 425E 2HCN RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240500114CR00444

Invoice No : 11149251

Invoice Date : 05/08/2024

DOP : 05/08/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#JAMMED#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : SELVARAJ SELVARAJ

Address : SELVARAJ SELVARAJ NO 37/28;GOPAL NAGAR; PEELAMEDU; NEAR GOPAL NI
DU SCHOOL ;

City: PEELAMEDU

Telephone Number : 9894276295

Mobile Number : 9944003862

Observation text: COMPRESSOR JAMMED- CUSTOMER NOT ALLOWING REPAIR CUSTOMER W
ANTS REPLACEMENT DOP 05.08.2024 FG REPLACEMENT

Approval remark: COMPRESSOR DEFECT-CUST CASE- NOT ACCEPTING REP

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.