

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102399 dated 11/09/2024 has been generated in reference to Service order No. 316477 dated 10/09/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00362/WF EON 7012 PASC GR

Replacement Product Code : 52141601SD00506 WFEON CRS 6510 5.0 FKEDM GLWH

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00362 WF EON 7012 PASC GR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 210500362FW00622

Invoice No : 393311341

Invoice Date : 09/01/2024

DOP : 09/01/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#KEY-TOUCHPAD SENSING ERRATIC (CAPSENSE)#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAVITA KAVITA

Address : KAVITA KAVITA NO 166-170, ALAMARATHU KADU, TEACHER LION ARRAS MULTI PLEX, MEYYANUR PO, SALEM DST

City: MEYYANUR

Telephone Number : 8122525274

Mobile Number : 8610888512

Observation text: CUSTOMER CASE-MAIN PCB DEFECT & NOT WORKING CUSTOMER NOT ALLOWING TO REPAIR FURTHER PLEASE APPROVE THE SAME SIR

Approval remark: main pcb defect-cust case-not accepting repair

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.