Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101299 dated 16/09/2024 has been generated in reference to Service order No. 695439 dated 11/09/2024. COIMBATORE Area : SS4 Model : 40101701SD01277/SIC 18TTC3 GWD SPLIT ****** SRN ***** Product Category : AIR CONDITIONER Defective Product Code : 40101701SD01277 SIC 18TTC3 GWD SPLIT Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230901277SA00105 Invoice No : 11120626 Invoice Date : 27/12/2023 DOP : 27/12/2023 DEALER / CUSTOMER : DEALER Damage/Defective : Defective PRA submitted by : DEEPAK K Customer / Dealer Code : 40000E Customer / Dealer Name : SRI LAKSHMI FURNITURE MART SRILAKSHMI FURNITURE MA Address : SRI LAKSHMI FURNITURE MART SRILAKSHMI FURNITURE MART 34B NEW STREE T MANNARGUDI City: Kumbakonam Bazar Telephone Number : 9894121010 Mobile Number : 9894121010 Observation text: GAS LEAK IN THE CONDENSOR COIL CUST CREATED ISSUE IN DEALE R POINT SO DEALER RC TO THEM NOW SRN REQ BY ASP KINDLY APPROVE | DOP-12-4-2 4 Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER. Sanction text: Gas leak problem in the machine Kindly take necessary action. ADHI Note to commercial team -- In case of any deviation (to actual machine) to above details , than abo ve sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective servic e executive.