

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101298 dated 16/09/2024 has been generated in reference to Service order No. 695496 dated 11/09/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01369 DSS 18PI3R32 WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101278SA01079ZB

Invoice No : 11020242

Invoice Date : 23/03/2024

DOP : 26/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 0

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : AKHIL KUMAR

Address : AKHIL KUMAR SITHANOR GAYATRI SCHOOL PAKAT SELTHAMPATI SALEM 6 36302

City: Ayyamperumalpatti B.O

Telephone Number :

Mobile Number : 9848492407

Observation text: CUSTOMER CASE-INDOOR WATER DRIPPING CASE. CUSTOMER NOT ALL OWING TECHNICIAN TO REPAIR PLEASE APPROVE THE SAME FOR REPLACEMENT SIR

Approval remark: IDU- WATER DRIPPING CASE CUST NOT ACCEPTING REPAIR.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

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Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.