

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101287 dated 16/09/2024 has been generated in reference to Service order No. 690836 dated 04/08/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240501278SA03019ZP

Invoice No : 94386688

Invoice Date : 02/07/2024

DOP : 02/07/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240501278SA03425ZB

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#IDU - MAIN/CONTROL PCB NOT WORKING#APPLIANCE TO B
E REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : SANJIV SANJIV

Address : SANJIV SANJIV 1/2 185 NATAM MANGALAM MADAYANKUTTAI METTUR DAM SAL
EM

City: Madayankuttai

Telephone Number : 9524268128

Mobile Number : 9003990825

Observation text: CUSTOMER CASE- INDOOR PCB DEFECT. CUSTOMER NOT ALLOWING TO
REPAIR FURTHER AND CUSTOMER EXP RC ONLY. PLEASE APPROVE THE SAME SIR.

Approval remark: INDOOR PCB DEFECT-CUST CASE- NOT ACCETING REPAIR

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.