

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/A/101323 dated 26/09/2024 has been generated in reference to Service order No. 696833 dated 22/09/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01442/SIC 18TTC3 WYQ SPLIT

Replacement Product Code : 40101701SD01425 AC 1.5T EI 18NINV3R32 WYE

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240700158SA04249GZ

Invoice No : U24009344

Invoice Date : 28/08/2024

DOP : 28/08/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

AC UNIT : IDU-ODU

ODU No : 240700158SA

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) :

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 3000 Labour Rs. 120 (Includes gas charging, if any)

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : IDU WATER DRIPPING / SWEATING#WATER DRIPPING#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJENDRAN P RAJENDRAN P

Address : RAJENDRAN P RAJENDRAN P NO 9PATTALAMMAN KOVIL ST...PAA PAADIYUR V ILLAGE & POST DINDIGUL

City: Balakrishnapurampudur

Telephone Number :

Mobile Number : 9840672409

Observation text: IDU DRAIN DAMAGE AND CUST NOT ALLOWING TO REPAIR LEGAL CASE CUST REQ RC KINDLY APPROVE

Approval remark: IDU DRAIN DAMAGE- LEGAL CASE APPROVED AS A SPECIAL CASE

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.