

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110277 dated 28/09/2024 has been generated in reference to Service order No. 317348 dated 12/09/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03332/RD ERIOPLS 205B THF SE BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03332 RD ERIOPLS 205B THF SE BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240703332DR01074IH

Invoice No : 11152908

Invoice Date : 26/08/2024

DOP : 26/08/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : JAMES & CO STAFF COMPLIMENT ITEMS

Address : JAMES & CO STAFF COMPLIMENT ITEMS 317, SEKKALAI ROAD, KARAIKUDI K
ARAIKUDI TN

City: Kallukatti S.O

Telephone Number :

Mobile Number : 9585543683

Observation text: COMPRESSOR FAILURE WITHIN 1 WEEK OF BILLING CUST CREATED I
SSUE SO DEALER RC TO CUSTOMER NOW SRN APPLIED PLS APPROVE DOP-9-9-24

Approval remark: COMPRESSOR FAILED- CUST ESCALATED CASE. NEW MACHINE-REPLACE
D THRU DEALER

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.