

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110326 dated 03/10/2024 has been generated in reference to Service order No. 322087 dated 25/09/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02946/RT EONVIBE 366B HCIT ST RH

Replacement Product Code : 52141501SD03485 RT EONVIBE 366B RCIT ST RH

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02946 RT EONVIBE 366B HCIT ST RH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230902946FR00482

Invoice No : 11150703

Invoice Date : 15/09/2024

DOP : 15/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#NOISE - START / STOP - ABNORMAL#APPLIANCE TO BE REPAIRED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : Albert moses Albert moses

Address : Albert moses Albert moses 1/257 Agraharam street, Agalanganallur, Lalgudi Trichy

City: Agalanganallur B.O

Telephone Number : 9150584092

Mobile Number : 6382009852

Observation text: compressor high noise and cooling issue customer not allowing to repair creating issue in mangal dea so rc processed

Approval remark: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.