

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102378 dated 28/08/2024 has been generated in reference to Service order No. 439836 dated 19/08/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00482/WFEON HYS 6010 5 IJBT PLWH

Replacement Product Code : 52141601SD00504 WFEON ARG 6010 5 FEBD SLSR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00482 WFEON HYS 6010 5 IJBT PLWH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231200482FW00454

Invoice No : 11140735

Invoice Date : 10/02/2024

DOP : 10/02/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - COMPLETELY NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : Avudi

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAMA KIRUSHNANA

Address : RAMA KIRUSHNANA NO 1 GOVERMRNT WORKES NAGAR VELANGURICHI ROAD SERAM MANAGR

City: Keeranatham B.O

Telephone Number :

Mobile Number : 9367766010

Observation text: PCB defective, customer not allowing repair Pls appr replacement from FG, Stk avl Cust DOP: 09.02.24

Approval remark: PCB DEFECT-CUST CASE-NOT ACCEPTING REPAIR.

Sanction text: PCB problem in the machine Price Diff Rs.423.73/- Waived off APRV BY Mr. Vinod Mehdiratta

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.