

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110351 dated 05/10/2024 has been generated in reference to Service order No. 324092 dated 02/10/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03268/RT EONALPHA 270B RI ST GL

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03268 RT EONALPHA 270B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240103268FR01764ZX

Invoice No : 11142729

Invoice Date : 21/02/2024

DOP : 21/02/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVESTMENT PVT LTD GIRIAS INVESTMENT PVT LT

Address : GIRIAS INVESTMENT PVT LTD GIRIAS INVESTMENT PVT LTD NO 23 KARUR BY  
PASS MAIN ROAD ANNAMALAI NAGAR TIRUCHIRAPPALLI

City: Thillai Nagar S.O

Telephone Number : 8939970734

Mobile Number : 8939970734

Observation text: repeat failure comp issue found cust not allow to repair  
so dealer rc to customer srn applied please approve | dop 15-5-24

Approval remark: repeat functional problems- CUST ESCALATION CUST NOT ACCEPT  
ING REPAIR. REPLACED THRU DEALER.

Sanction text: repeated complaints in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.