

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110329 dated 05/10/2024 has been generated in reference to Service order No. 317535 dated 13/09/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02869/RD EMARVEL 207C THF AT BL

***** SRN *****

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02869 RD EMARVEL 207C THF AT BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202869DR03208

Invoice No : 11149710

Invoice Date : 30/06/2024

DOP : 30/06/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : PUNNIYAMOORCTHI PILLAI DEPARTMENTAL STORE

Address : PUNNIYAMOORCTHI PILLAI DEPARTMENTAL STORE NO 1476, SOUTH RAMAN, T HANJAVUR, LM: NEAR OLD BUS STAND,

City: THANJAVUR CITY S.O

Telephone Number : 8098750602

Mobile Number : 9944926422

Observation text: COMPRESSOR FAILURE WITHIN 1 MONTH OF BILLING CUST CREATED ISSUE SO DEALER RC TO CUSTOMER SRN PROCESS | DOP-16-8-24

Approval remark: compressor failed-cust case- new machine CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.