

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100266 dated 03/10/2024 has been generated in reference to Service order No. 322889 dated 28/09/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00110 DH EPENTA 325D 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240300066CR00194

Invoice No : 0000000

Invoice Date : 16/09/2024

DOP : 16/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : COMPRESSOR#NOISE - RUNNING#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAJANTHARAN RAJANTHARAN

Address : RAJANTHARAN RAJANTHARAN NO; 27 CHITHAMANI ST ARIYALUR

City: ARIYALUR BAZAAR S.O

Telephone Number : 9025806959

Mobile Number : 6382545006

Observation text: COMPRESSOR NOISE ISSUE IN THE MACHINE AND CUST NOT ALLOWING TO REPLACE THE SPARE REQ RC PLEASE APPROVE

Approval remark: COMPRESSOR NOISE-CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Sanction text: compressor problem in the machine ALT STOCK AVAILABLE IN CHENNAI WH - ZTF13S

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.