

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101330 dated 08/10/2024 has been generated in reference to Service order No. 697354 dated 25/09/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01214/SFC 18PTC3-WWP

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401214SA11454

Invoice No : 11146397

Invoice Date : 23/04/2024

DOP : 23/04/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRIDEVI FURNITURE SRIDEVI FURNITURE

Address : SRIDEVI FURNITURE SRIDEVI FURNITURE MELLA RAJA VETHI , NEDAMMANGA LAM

City: Nidamangalam S.O

Telephone Number : 9865371450

Mobile Number : 9865371450

Observation text: CONDENSOR COIL LEAK IN 2 MONTHS SPARE WAS DELAYED AND CUST ALSO WAS NOT READY TO REPAIR SO DEALER RC NO STOCK SRN APPLIED KINDLY APPROVE

Approval remark: CONDENSER LEAK CASE- NEW CUST MACHINE. CUST NOT ACCEPTING REPAIR. REPLACED THRU DEALER.

Sanction text: condenser problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.