

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110328 dated 03/10/2024 has been generated in reference to Service order No. 323368 dated 30/09/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03179/RD EDGEPRO 255C TAF MN BL

Replacement Product Code : 52141501SD03185 RD EDGEPRO 240C TDF MN BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03179 RD EDGEPRO 255C TAF MN BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240503179DR01516ZN

Invoice No : U24007319

Invoice Date : 07/09/2024

DOP : 07/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MAIN DOOR#GASKET GAP#APPLIANCE TO BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : DHURGADEVI DHURGADEVI

Address : DHURGADEVI DHURGADEVI NO14 SARI MAIN COLONY PONMALAI PO TIRUC  
HIRAPPALLI PONMALAIPATTI; GOLDEN ROCK

City: Ponmalaipatti S.O

Telephone Number : 8122369934

Mobile Number : 8122369934

Observation text: FREEZER DOOR GASKET GAP THEN COOLING ISSUE DUE TO THERMOST  
AT CUST NOT ALLO FOR REPAIR AND CREATING ISSUE IN GIRIAS PLS APRV

Approval remark: MISALIGNMENT - GAP- LOW COOLING CUST CASE-NEW MACHINE-NOT A  
CCEPTING REPAIR

Sanction text: approved as a special case alternative model AVAL IN ZUF11S

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.