

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110353 dated 05/10/2024 has been generated in reference to Service order No. 324078 dated 02/10/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02979/RT EONVALOR 310B RCIT TL WN

Replacement Product Code : 52141501SD02979 RT EONVALOR 310B RCIT TL WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02979 RT EONVALOR 310B RCIT TL WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231202979FR00089

Invoice No : 11147209

Invoice Date : 13/08/2024

DOP : 13/08/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : WATER LEAKAGE/SWEATING#SWEATING - CABINET EXTERNAL#APPLIANCE T
O BE REPLACED

PRA submitted by : DEEPAK K

Customer / Dealer Code : 40000E

Customer / Dealer Name : KAVITHA KAVITHA

Address : KAVITHA KAVITHA NO325/41, CHIDAMBARA GARDEN VIRALIMALAI

City: Viralimalai S.O

Telephone Number : 9894257467

Mobile Number : 9894257467

Observation text: WATER SWEATING ISSUE IN BACK SIDE OF THE MACHINE REPEATEDL
Y MOIST NORMAL EPS THERMO NOT IN BACKSIDE KINDLY APPROVE

Approval remark: SWEATING ON THE BACK SIDE CUST NOT ACCEPTING REPAIR.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.