## Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102439 dated 12/10/2024 has been generated in reference to Service order No. 321918 dated 25/09/2024.

Area: SS4 COIMBATORE

Model: 52141601SD00284/WTEON ALR 70 5.0 FISNS GPGR

\*\*\*\*\* SRN \*\*\*\*\*

Product Category : WASHING MACHINE

Defective Product Code: 52141601SD00284 WTEON ALR 70 5.0 FISNS GPGR Cabinet No(For Appl) and SO/RPL/Invoice No(For Others): 230600284FW00128

Invoice No : 11135334
Invoice Date : 20/09/2023

DOP: 20/09/2023

DEALER / CUSTOMER : DEALER
Damage/Defective : Defective
PRA submitted by : ABISHEGK.R
Customer / Dealer Code : 40000E

Customer / Dealer Name : BARATH ELECTRONIC & APPLIANCES BARATH ELECTRONIC & Address : BARATH ELECTRONIC & APPLIANCES BARATH ELECTRONIC & APPLIANCES 86 K

2 SOMARA PETTAI KRISHNGIRI TOWN NEAR RAYAKOTTAI

City: Krishnagiri Oldpet

Telephone Number: 9489931374 Mobile Number: 9489931382

Observation text: DEFECTIVE COMPLAINT-MAIN PCB DEFECT & NOT WORKING DOA CASE . UNIT REPLACED DURING WARRANTY PERIOD CUSTOMER DOP-09/10/2023. NO STOCK FOR RC & SRN DON

Approval remark: MAIN PCB DEFECT-CUST CASE-CUST NOT ACCEPTING REPLACED THRU DEALER. BEA CASE

Sanction text: approved as a special case

Kindly take necessary action. ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.