

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102454 dated 19/10/2024 has been generated in reference to Service order No. 326703 dated 11/10/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00420/WTEON VLVT 75 5.0 FDTN MTBK

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00420 WTEON VLVT 75 5.0 FDTN MTBK

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240800420FW00084ZT

Invoice No : 11152924

Invoice Date : 27/08/2024

DOP : 27/08/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIYAS GIRIYAS

Address : GIRIYAS GIRIYAS NO 33 JAWAHAR BAZZAR COVAI ROAD NEAR AJANTHA ELLO
RA THEATER KARUR

City: Karur H O

Telephone Number : 8939869222

Mobile Number : 8939863222

Observation text: CUSTOMER ISSUE-DEALER REPLACED TO CUSTOMER. SENSOR DEFECT
AND CUS NOT ALLOWING TO REPAIR CUS DOP-20/09/2024. NO STOCK FOR RC & SRN DO
NE

Approval remark: SENSOR DEFECT- CUST CASE-NOT ACCEPTING REPAIR REPLACED THRU
DEALER.

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.