

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110535 dated 12/11/2024 has been generated in reference to Service order No. 337967 dated 09/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03399/RD EMARVEL 290C THI FU BL

Replacement Product Code : 52141501SD03399 RD EMARVEL 290C THI FU BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03399 RD EMARVEL 290C THI FU BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240503399DR00677

Invoice No : 11350386

Invoice Date : 05/10/2024

DOP : 05/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) :

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 2500 Labour Rs. 550 (Includes gas charging, if any)

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : HANSARI HANSARI

Address : HANSARI HANSARI NO;118 EXTEN NEW GOLDEN NAGAR NEAR TIRUV ALLUVAR NAGAR PUDUKOTTAI;

City: Aharapatti B.O

Telephone Number :

Mobile Number : 7502623404

Observation text: Customer machine facing gas leak at evaporator. sr.no and leak vid attached. Kindly approve.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE.

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.