

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102477 dated 14/11/2024 has been generated in reference to Service order No. 335029 dated 02/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00529/WFEON CRS 8012 5.0 FKEDM GLWH

Replacement Product Code : 52141601SD00529 WFEON CRS 8012 5.0 FKEDM GLWH

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00529 WFEON CRS 8012 5.0 FKEDM GLWH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240800529FW01229VZ

Invoice No : 191090

Invoice Date : 23/10/2024

DOP : 23/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - ERRATIC LED BLINKING#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : T Sankar

Address : T Sankar 6/9, Opp to Kamarajar School, Thedavur, Salem-636116, TAMIL NADU, IN

City: Iluppanatham B.O

Telephone Number : 9600608003

Mobile Number : 9600608003

Observation text: CUSTOMER CASE- DEFECTIVE COMPLAINT-MAIN PCB DEFECT AND NOT WORKING.CUSTOMER NOT ALLOWING TO REPAIR FURTHER. PLEASE APPROVE FOR REPAIR

Approval remark: MAIN PCB DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: MAIN PCB DEFECT-CUST CASE-NEW MACHINE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.