

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110512 dated 11/11/2024 has been generated in reference to Service order No. 322248 dated 26/09/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02865/RD EMARVEL 207C TDF AT WN

Replacement Product Code : 52141501SD02865 RD EMARVEL 207C TDF AT WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02865 RD EMARVEL 207C TDF AT WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240602865DR01184ZJ

Invoice No : 11150258

Invoice Date : 13/07/2024

DOP : 13/07/2024

DEALER / CUSTOMER : DEALER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) : SidePanel,TopLidOrCover

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 5000 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Top\_Dealer\_Trade\_policy

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : RATHNA AGENCY RATHNA AGENCY

Address : RATHNA AGENCY RATHNA AGENCY RATHNA AGENCY PALIAYAM KOTTAI PUTHUKOTTAI TUTICORN

City: Mangalagiri B.O

Telephone Number : 9486651336

Mobile Number : 9789515398

Observation text: Table top dent due to Cabinet top excess foam Pls appr replacement from FG, Stk avl DOP: 13.07.24, Unable to repair

Approval remark: TABLE TOP DENT-TRANSIT HANDLING DAMAGES

Sanction text: TABLE TOP DENT-TRANSIT HANDLING DAMAGES

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.