

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101357 dated 08/11/2024 has been generated in reference to Service order No. 699714 dated 19/10/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01126/SIC 18TTC3-WWA Split

Replacement Product Code : 40101701SD01442 SIC 18TTC3 WYQ SPLIT

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231101126SA02937

Invoice No : 11140002

Invoice Date : 30/12/2023

DOP : 30/12/2023

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 231101126SA03707

Nature Of Problem : Dealer_replaced_to_customer_approved_by_Service

Job Code Desc : CONDENSER - COPPER#COPPER TUBE LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : GIRIAS INVESTMENT PVT LIMITED GIRIAS INVESTMENT PV

Address : GIRIAS INVESTMENT PVT LIMITED GIRIAS INVESTMENT PVT LIMITED NO 214 /10 SARADHA COLLEGE ROAD NEAR FAIR LAND ROAD SALEM

City: Fair Lands

Telephone Number : 8939970355

Mobile Number : 8939970354

Observation text: DEFECTIVE COMPLAINT. CUSTOMER CASE-OUTDOOR CONDENSOR LEAK. CUSTOMER NOT ALLOWED TO REPAIR FRUTHER. CUS DOP-22/04/2024. PLEASE APPROVE SIR

Approval remark: CONDENSER LEAK CASE- APR DOP -CUST REPLACED THRU DEALER.

Sanction text: condenser problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.