

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110547 dated 18/11/2024 has been generated in reference to Service order No. 337698 dated 08/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03554/RD R190B THF BR BL

Replacement Product Code : 52141501SD03554 RD R190B THF BR BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03554 RD R190B THF BR BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240603554DR00579

Invoice No : 11155299

Invoice Date : 14/10/2024

DOP : 14/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) :

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 2500 Labour Rs. 500 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#CHOKE - CAPILLARY#APPLIANCE TO BE REPLACED

PRA submitted by : Surya Vel M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : KALAIVANAN KALAIVANAN

Address : KALAIVANAN KALAIVANAN S KULAM MENASIRUTHOTHU RAMAPURAM DIS

City: Melasirupothu B.O

Telephone Number : 9845434935

Mobile Number : 9845434935

Observation text: Capillary Choke on the ref No previous call no. Kindly approve.

Approval remark: Capillary choke-cust not accepting repair

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.