

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110592 dated 20/11/2024 has been generated in reference to Service order No. 341350 dated 18/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03267/RT EONALPHA 250B RI ST GL

Replacement Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03267 RT EONALPHA 250B RI ST GL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240403267FR00035VC

Invoice No : 11148961

Invoice Date : 19/08/2024

DOP : 19/08/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CONTROL CARD#MAIN PCB - PCB NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : Kamal T

Customer / Dealer Code : 40000E

Customer / Dealer Name : JAYALAKSHMI JAYALAKSHMI

Address : JAYALAKSHMI JAYALAKSHMI DOOR NO; 36/65 PON NAGER ASHO K NAGER EXT IN PUDUKKOTTAI Ta mil Nadu

City: Ambalpuram

Telephone Number : 9159291419

Mobile Number : 8072454289

Observation text: EXCESS COOLING- PCB DEFECTIV- NOT ALLOWING REPAIR CUSTOMER WANTS REPLACEMENT- SALES ESCALATION DOP 19.08.2024- FG REPLACEMENT

Approval remark: PCB DEFECT-EXCESS COOLING-CUST NOT ACCEPTING REPAIR AUG 2024 DOP

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.