

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102498 dated 26/11/2024 has been generated in reference to Service order No. 334699 dated 01/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00514/WFEON CRS 7010 5.0 FKEDM GLWH

Replacement Product Code : 52141601SD00514 WFEON CRS 7010 5.0 FKEDM GLWH

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00514 WFEON CRS 7010 5.0 FKEDM GLWH

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240800514FW00376ZS

Invoice No : 11114224

Invoice Date : 05/09/2024

DOP : 05/09/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : TUB ASSEMBLY#OUTER TUB LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : vignesh vignesh

Address : vignesh vignesh Magudanchavadi,Alaganur,Salem-63710 3,TA MIL NADU ,IN

City: A.Thalaisyur B.O

Telephone Number :

Mobile Number : 6380472215

Observation text: DEFECTIVE COMPLAINT- TUB ASSEMBLT OUTER TUB LEAK CUSTOMER NOT ALLOWING TO REPAIR TO FURTHER PLEASE APPROVE FOR REPLACEMENT SIR.

Approval remark: tub leak-cust case-not accpeting repair

Sanction text: Tub assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.