

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102501 dated 26/11/2024 has been generated in reference to Service order No. 341028 dated 17/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00241/WT EON AUDRA 620 PDNMP CO BR

***** SRN *****

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00241 WT EON AUDRA 620 PDNMP CO BR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 220900241FW00954

Invoice No : 11112667

Invoice Date : 21/11/2022

DOP : 21/10/2022

DEALER / CUSTOMER : DEALER

Damage/Defective : Defective

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : BHARATH ELECTRONICS BHARATH ELECTRONICS

Address : BHARATH ELECTRONICS BHARATH ELECTRONICS NO;10/1,DEVI GANESH COMPLE
X, MEIYANUR ROAD,SELAM NEAR-THREE ROAD, SALEM,

City: Meyyanur

Telephone Number : 8012548668

Mobile Number : 8012548668

Observation text: CUSTOMER CASE-SUSPENSION MECHANISM DEFECT & CUSTOMER NOT A
LLOWED TO REPAIR & ESCALATED AT SHOWROOM-CUSTOMER DOP-24/08/2024

Approval remark: SUSPNSION ROD DEFECT-CUST CASE- AUG 2024 DOP REPLACED T
HRU DEALER

Sanction text: suspension assembly problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than abo
ve sanction no. stands void.

- If any alteration required in above details than this document needs to be
regenerated (pdf format) through smartnet system. Contact respective servic
e executive.