

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102492 dated 20/11/2024 has been generated in reference to Service order No. 341187 dated 18/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00520/WTEON ALP 70 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00520 WTEON ALP 70 5.0 FDTN GPGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00520 WTEON ALP 70 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240700520FW00167OX

Invoice No : 00000000

Invoice Date : 07/10/2024

DOP : 07/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : WATER LEVEL SENSOR#NOT WORKING#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : MANISH KUMAR BISHT

Address : MANISH KUMAR BISHT SMQ 203/4 AIR FORCE STATION THANJAVUR PUDDUK
OTATI MAIN ROA

City: Inayathukanpatti B.O

Telephone Number : 8890079993

Mobile Number : 9330435334

Observation text: Water level sensor not working for customer. not allowing repair. Invo and Sr.no img attached DOP: 07.10.2024. Kindly approve.

Approval remark: water level sensor defect-cust case-new machine CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.