

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/R/110619 dated 26/11/2024 has been generated in reference to Service order No. 342466 dated 21/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02864/RD EMARVEL 207C TDF AT BL

Replacement Product Code : 52141501SD02864 RD EMARVEL 207C TDF AT BL

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02864 RD EMARVEL 207C TDF AT BL

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240902864DR00056ZB

Invoice No : 00

Invoice Date : 12/10/2024

DOP : 12/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : THERMOSTAT#EXCESS COOLING#APPLIANCE TO BE REPLACED

PRA submitted by : Kamal T

Customer / Dealer Code : 40000E

Customer / Dealer Name : Murugan Pramila

Address : Murugan Pramila Murugan Pramila Mobile no.9786218870 No. 3/74 Suruttapalayam Natham Post Thottiya m Thiruchi 621203

City: Arasalur B.O

Telephone Number :

Mobile Number : 9786218870

Observation text: Thermostat issue, Excess cooling. Sr.No&Video attached, customer not allowing repair. DOP : 12/10/24. Kindly approve.

Approval remark: EXCESS COOLING- CUST NOT ACCEPTING REPAIR DOP OCT 2024

Sanction text: approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.