

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101360 dated 08/11/2024 has been generated in reference to Service order No. 720139 dated 25/10/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01214/SFC 18PTC3-WWP

Replacement Product Code : 40101701SD01215 DSS 18PFS3R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01214 SFC 18PTC3-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240101214SA02500

Invoice No : 00

Invoice Date : 07/10/2024

DOP : 07/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240101214SA02619

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : MURUGAN MITHUN MURUGAN MITHUN

Address : MURUGAN MITHUN MURUGAN MITHUN New No 8 , Old No 54 - H, Newcolony, Near Salai Road , Woraiyur

City: Salainagar

Telephone Number :

Mobile Number : 9884124734

Observation text: out of 4 AC, 1 AC having Gas Leak issue. Sr. No, Photo and Gas Leak Vid Attached DOP: 7.10.2024 Kindly approve

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.