

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101369 dated 21/11/2024 has been generated in reference to Service order No. 720306 dated 28/10/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01216/SIC 18ITC5-WWR

Replacement Product Code : 40101701SD01216 SIC 18ITC5-WWR

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01216 SIC 18ITC5-WWR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201216SA00347

Invoice No : 00

Invoice Date : 25/08/2024

DOP : 25/08/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201216SA00691

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Kamal T

Customer / Dealer Code : 40000E

Customer / Dealer Name : P.MUTHULAKSHMI P.MUTHULAKSHMI

Address : P.MUTHULAKSHMI P.MUTHULAKSHMI C-1,BHARATH APARTMENTS 2ND FLOOR,SO
UTH DEVI STREET PULI MANDAPAM ROAD,SRIRANGAM TRICHY

City: Srirangam H O

Telephone Number :

Mobile Number : 9865294848

Observation text: Customer complaint. Gas leak issue. Customer not allowing repair. Expecting replacement DOP: 25/08/24. Kindly Approve.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.