

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/D/100264 dated 19/09/2024 has been generated in reference to Service order No. 311783 dated 25/08/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00055 DH EPenta 325C 31CMFH2LM Rw

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240300066CR00045

Invoice No : 240069MDWH026596

Invoice Date : 18/05/2024

DOP : 18/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Functional_Defect_-_Not_repairable

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES#APPLIANCE TO BE RE PLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : CHELLADURAI CHELLADURAI

Address : CHELLADURAI CHELLADURAI BHAGAVATHI AMMAN KOVIL STREET AUNDIPATTI THENI

City: Aundipatti S.O

Telephone Number : 9790361595

Mobile Number : 9790361595

Observation text: Cabinet inside bulging, Repair not possible Pls appr repla cement from FG, Stk avl Cust DOP: 18.05.24

Approval remark: CABINET BULGING- CASE DISCUSSED WITH TRAINER

Sanction text: Cabinet damaged in the machine stock avl in ZTF13S

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.