

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101373 dated 21/11/2024 has been generated in reference to Service order No. 698332 dated 03/10/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01278/EI 18TINV3R32 WWD

Replacement Product Code : 40101701SD01126 SIC 18TTC3-WWA Split

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01278 EI 18TINV3R32 WWD

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240401278SA02256FZ

Invoice No : 00

Invoice Date : 28/04/2024

DOP : 28/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240401278SA02092ZE

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : Kamal T

Customer / Dealer Code : 40000E

Customer / Dealer Name : JEBA RAJ JEBA RAJ

Address : JEBA RAJ JEBA RAJ NO: A2/352 BHEL TOEN SHIP KAMARAJAPURAM KAILAA PURAM

City: Kamarajapuram (BHEL) S.O

Telephone Number : 8300482648

Mobile Number : 8122493904

Observation text: Customer complaint. ODU-Compressor gas leak Customer not allowing to repair. Expecting replace DOP: 28/11/24. Kindly approve.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR . REPLACED THRU DEALER.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.