

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101368 dated 21/11/2024 has been generated in reference to Service order No. 697565 dated 27/09/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01226/EI 18PINV4R32-WWP

Replacement Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01226 EI 18PINV4R32-WWP

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 231001226SA08202

Invoice No : U24001472

Invoice Date : 29/04/2024

DOP : 29/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 230201226SA02244

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : COMPRESSOR#RUNNING NOISE#APPLIANCE TO BE REPLACED

PRA submitted by : AVUDAIAPPAN S

Customer / Dealer Code : 40000E

Customer / Dealer Name : DAMODHRAN DAMODHRAN

Address : DAMODHRAN DAMODHRAN 2/691 VIVEKANANDAR SR NAGAR TRIPUR NEAR MANGLA ROAD

City: Andipalayam B.O

Telephone Number :

Mobile Number : 9943663400

Observation text: COMPRESSOR NOISE- CUSTOMER NOT ALLOWING REPAIRS customer wants replacement dop 29.04.2024 FG REPLACEMENT

Approval remark: COMPRESSOR NOISE-CUST NOT ACCEPTING REPAIR

Sanction text: Compressor problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.