

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110715 dated 09/12/2024 has been generated in reference to Service order No. 342707 dated 22/11/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02953/RT EONVALOR 310B RI FS ST

Replacement Product Code : 52141501SD02953 RT EONVALOR 310B RI FS ST

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02953 RT EONVALOR 310B RI FS ST

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240302953FR02963ZA

Invoice No : 11147354

Invoice Date : 11/05/2024

DOP : 11/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : Cabinet,SidePanel,TopLidOrCover

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 3500 Labour Rs. 600 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : CABINET#CABINET - DAMAGED/DENTS & SCRATCHES - TABLE TOP#APPLIANCE TO BE REPLACED

PRA submitted by : Kumaraselvan R

Customer / Dealer Code : 40000E

Customer / Dealer Name : ESIC HOSPITAL, TIRUPPUR (MR. BHOOPATI ESIC)

Address : ESIC HOSPITAL, TIRUPPUR (MR. BHOOPATI ESIC) EMPLOYEES? STATE INSURANCE CORPORATION HOSPITAL, POOVULAPETTI TO THIRUMURUGAN POONDI RING ROAD, TIRUPPUR,

City: AYYANKALIPALAYAM B.O

Telephone Number : 9080223088

Mobile Number : 9840129596

Observation text: Bottom cabinet corner damaged, Repair not possible Pls app r replacement from FG, Stk avl DOP: 11.05.24, Old call:408913, 411934 - GeM Esc

Approval remark: CABINET DAMAGED FROM THE BASE-TRANSIT/HANDLING DAMAGES.

Sanction text: cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.