

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/D/100270 dated 26/11/2024 has been generated in reference to Service order No. 337489 dated 07/11/2024.

Area : SS4 COIMBATORE

Model : 24131601SD00066/DH EPENTA 325C 31CMFH2 M RW

Replacement Product Code : 24131601SD00110 DH EPENTA 325D 2HCN RW

Product Category : DEEP FREEZER

Defective Product Code : 24131601SD00066 DH EPENTA 325C 31CMFH2 M RW

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 221000066CR02923

Invoice No : 00

Invoice Date : 17/06/2023

DOP : 17/06/2023

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Manufacturing Defect

Damaged Part(Only For Appl) :

Accountable By : Manufacturing

Estimate Cost To Repair : Spares Rs. 2500 Labour Rs. 550 (Includes gas charging, if any)

Nature Of Problem : Repeat_Failure

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : DAKRUDEEN DAKRUDEEN

Address : DAKRUDEEN DAKRUDEEN SATHAM CHICKEN; COLLECTOR OFFICE ROAD; PERIYAMELAGUPALAI ROAD; TIRUCHIRAPPALLI

City: Tiruchirappalli

Telephone Number : 6381550660

Mobile Number : 9360185998

Observation text: Customer facing gas leak. repeated issue. sr.no and invoice img attached. prev age:248. Prev Call no.380972. Kindly approve.

Approval remark: REPEAT GAS LEAK-CUST CASE STARTED WITHIN WARRANTY

Sanction text: Gas leak problem in the machine BM Approval taken for LN diff Stock avl in CBE

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.