

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110752 dated 14/12/2024 has been generated in reference to Service order No. 348180 dated 11/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD03255/RD ERIOPLS 205B THF SS WN

Replacement Product Code : 52141501SD03255 RD ERIOPLS 205B THF SS WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD03255 RD ERIOPLS 205B THF SS WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240403255DR03108

Invoice No : 11146775

Invoice Date : 04/05/2024

DOP : 04/05/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Transit from Branch to Dealer / Distributor / Cust

Damaged Part(Only For Appl) : MDoor

Accountable By : Transporter

Estimate Cost To Repair : Spares Rs. 1000 Labour Rs. 200 (Includes gas charging, if any)

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : CABINET#CABINET - DIMENSIONAL/ALIGNMENT DEFECT#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : VENKAT KRISHNAN

Address : VENKAT KRISHNAN MARTINS NANDHAVARAM APARTMENT FATHIMA NAGAR ASHOK APURAM SARA VANAMAPATTI TO THUDIYALUR ROAD Vellakinar BO COIMBATORE

City: Vellakinar B.O

Telephone Number : 9994796306

Mobile Number : 9080707003

Observation text: CABINET DIMENSIONAL ALIGNMENT DEFECT. CUSTOMER NOT ALLOWING REPAIR, SR.NO & IMG ATTACHED DOP : 04/05/24. KINDLY APPROVE.

Approval remark: DOOR ALIGNMENT -CUST CASE-NOT ACCEPTING REPAIR MAY DOP

Sanction text: Cabinet damaged in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.