

Dear KHANGAN/NANDHINIS.LO/ajayes

Sanction No. SS4/R/110688 dated 07/12/2024 has been generated in reference to Service order No. 345356 dated 02/12/2024.

Area : SS4 COIMBATORE

Model : 52141501SD02858/RD EMARVEL 207B THF LQ WN

Replacement Product Code : 52141501SD02853 RD EMARVEL 207B TDF LQ WN

Product Category : REFRIGERATOR

Defective Product Code : 52141501SD02858 RD EMARVEL 207B THF LQ WN

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 230502858DR04133

Invoice No : U24001818

Invoice Date : 02/05/2024

DOP : 09/03/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Damaged

Damage Happened During : Dealer / Retailer to Customer

Damaged Part(Only For Appl) :

Accountable By : Dealer

Estimate Cost To Repair : Spares Rs. 2500 Labour Rs. 550 (Includes gas charging, if any)

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK - EVAPORATOR#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : THIRUPATHI THIRUPATHI

Address : THIRUPATHI THIRUPATHI PAGANUR , KALIAMMAN KOVIL STREET, THIRUCHI , 4/107 KILA ST,

City: PAGANUR B.O

Telephone Number : 9500900471

Mobile Number : 9500900471

Observation text: customer machine having gas leak issue. sr.no and invoice img attached. DOP.09.03.2024. Kindly approve.

Approval remark: GAS LEAK - CUST CASE- NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine stock avl in Chennai ZTF13S

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.