

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101358 dated 08/11/2024 has been generated in reference to Service order No. 699828 dated 20/10/2024.

Area : SS4 COIMBATORE

Model : 40101701SD01375/EI 18IINV5R32 WYS

Replacement Product Code : 40101701SD01375 EI 18IINV5R32 WYS

Product Category : AIR CONDITIONER

Defective Product Code : 40101701SD01375 EI 18IINV5R32 WYS

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240201375SA00789

Invoice No : 11103362

Invoice Date : 12/04/2024

DOP : 12/04/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 240201375SA00574

Nature Of Problem : Customer_Expectations_-_Not_allowing_Repairs

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : SURYA VEL M D

Customer / Dealer Code : 40000E

Customer / Dealer Name : RAGHUVARAN SUBBAIYAN

Address : RAGHUVARAN SUBBAIYAN SRI NAGAR VIVEGANANTHA SCHOOL BACK SIRKALI-6
09109 L NADU IN:66

City: ANNAMPERUMALKOIL B.O

Telephone Number : 9597413069

Mobile Number : 9789130725

Observation text: Customer has Internal Gas leak. Sr. No and Bill Copy attached. DOP: 12.04.2024. Kindly Approve.

Approval remark: GAS LEAK - CUST CASE. CUST NOT ACCEPTING REPAIR.

Sanction text: Gas leak problem in the machine

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation (to actual machine) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated (pdf format) through smartnet system. Contact respective service executive.