## Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/A/101378 dated 12/12/2024 has been generated in reference to Service order No. 723213 dated 07/12/2024.

Area: SS4 COIMBATORE

Model: 40101701SD01266/SIC 24ITC3 WWR SPLIT 3S

Replacement Product Code: 40101701SD01266 SIC 24ITC3 WWR SPLIT 3S

Product Category : AIR CONDITIONER

Defective Product Code: 40101701SD01266 SIC 24ITC3 WWR SPLIT 3S

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 241001266SA00074

Invoice No : 11157989
Invoice Date : 05/12/2024

DOP: 05/12/2024

DEALER / CUSTOMER : DEALER Damage/Defective : Defective

AC UNIT : IDU-ODU

ODU No : 241001266SA01047

Nature Of Problem : Not\_repairable

Job Code Desc : SEALED SYSTEM#GAS LEAK#APPLIANCE TO BE REPLACED

PRA submitted by : KAMAL T

Customer / Dealer Code : 40000E

Customer / Dealer Name : SRI GANESH ENTERPRISES SRI GANESH ENTERPRISES

Address: SRI GANESH ENTERPRISES SRI GANESH ENTERPRISES NO 5379 MARTHANDAPU

RAM 2 STREET PUDUKKOTTAI

City: PUDUKKOTTAI

Telephone Number : 221470 Mobile Number : 9842487650

Observation text: SEALED SYSTEM, INTERNAL GAS LEAK ISSUE. VIDEO, SR.NO PDF A

TTACHED. DOP: 05/12/24. KINDLY APPROVE.

Approval remark: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR

Sanction text: GAS LEAK - CUST CASE-NEW MACHINE. CUST NOT ACCEPTING REPAIR.

Kindly take necessary action.

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.
- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective servic e executive.