

Dear KHANGAN/NANDHINIS.LO

Sanction No. SS4/W/102534 dated 13/12/2024 has been generated in reference to Service order No. 342850 dated 22/11/2024.

Area : SS4 COIMBATORE

Model : 52141601SD00360/WTEON ADR 70 5.0 FDTN GPGR

Replacement Product Code : 52141601SD00361 WTEON ADR 75 5.0 FDTN ROGR

Product Category : WASHING MACHINE

Defective Product Code : 52141601SD00360 WTEON ADR 70 5.0 FDTN GPGR

Cabinet No(For Appl) and SO/RPL/Invoice No(For Others) : 240900360FW01295UZ

Invoice No : 11154435

Invoice Date : 28/10/2024

DOP : 28/10/2024

DEALER / CUSTOMER : CUSTOMER

Damage/Defective : Defective

Nature Of Problem : Customer\_Expectations\_-\_Not\_allowing\_Repairs

Job Code Desc : MACHINE UNBALANCE/VIBRATION#RUNNING VIBRATION NOISE - CLOTH BALANCED#CUSTOMER EXPLAINED - CONVINCED

PRA submitted by : ABISHEGK.R

Customer / Dealer Code : 40000E

Customer / Dealer Name : ISMAIL ISMAIL

Address : ISMAIL ISMAIL SATHYA MURTHY NAGAR, PADUKOTTAI

City: Podukottai

Telephone Number : 6369636232

Mobile Number : 6369636232

Observation text: CUSTOMER CASE-MACHINE RUNNING VIBRATION NOISE SUSPENSION MECHANISM PROBLEM. PLEASE APPROVE THE SAME FOR REPLACEMENT SIR.

Approval remark: SUSPENSION MECHANISM DEFECT-CUST CASE-NEW MACHINE CUST NOT ACCEPTING REPAIR.

Sanction text: Approved as a special case

Kindly take necessary action.

ADHI

Note to commercial team -

- In case of any deviation ( to actual machine ) to above details , than above sanction no. stands void.

- If any alteration required in above details than this document needs to be regenerated ( pdf format ) through smartnet system. Contact respective service executive.